



BOMBINO EXPRESS **FULFILLMENT BY BOMBINO (FBB)**

Ecommerce Solution for FBB - Middle East & Africa

Bombino Express, a multinational company, having strong presence in India and USA and now having equal presence in Middle East. Bombino, with its strong network and competitive rates, serves e-commerce sellers worldwide. Trained Bombino service personnel's can suggest logistics solution that is best suited for your business and provides unmatched service quality to give you more time for your business.

We from UAE office/warehouse provide worldwide POSTAL/GROUND/EXPRESS services to USA/UK/EUROPE/AUSTRALIA/NEW ZEALAND/CANADA/SINGAPORE and rest of the world. We also provide inventory management of your stocks at our Uae warehouse/pick and pack facility as per your requirement.

UAE -Warehouse Address:

BOMBINO EXPRESS LOGISTICS

Al Habtoor Warehouse # 37

Industrial Area 3, Al Quasis,

Dubai, UAE

[Tel: +971567869027](tel:+971567869027)

Working Hours : 09 am to 5pm (UTC)

Procedure for Fulfillment from USA warehouse.

1. Customer will advise Bombino Express the following:
 - ✦ Registration & KYC completion with Bombino Express Logistics LLC (Bombino Express Pvt. Ltd.) along with signed SOP
 - ✦ Sharing Item details with Bombino team
 - ✦ Item Details should have particulars of SKU Code / Name of Product / Barcode / Quantity in Box / Total Quantity of SKU (Keeping in Mind that the customer may even ship 4 boxes of 25pcs to get 100pcs Total)
 - ✦ Shippers Name / Value of the Box. (For Ref purpose) / Label will be generated with PID (Package ID) and AWB No.
2. Bombino Team will create a login ID in software & share same with the seller.
3. Bombino Team will train sellers to create Last Mile Shipping Labels on our software as per last service required.
4. Packaging of Each SKU will be in a separate box which then can be put in a bigger box (depending on the product weight and Dimensions)
5. In case there is a bigger quantity of 1 SKU which are in multiple boxes, each of the boxes will have to have a separate Package ID.
6. Seller will needs to paste the labels on the boxes and Ship the SKU's to Bombino Mumbai/India and JFK/USA or UAE Office, Pickup can be arranged by us from all major cities worldwide.
7. Once the SKU's reach FBB Hub, we will dispatch once we tally the contents, confirm details like weight and dimensions and share the Shipping Cost. The freight amount needs to be deposited by the seller or they can keep rolling deposit.
8. Post completion of Payments and sharing of the shipping invoice, parcel will be shipped to UAE Warehouse in our self-network and Seller will be updated about the transit time and the tracking number.
9. Post customs cleared and received in warehouse, Quality check will be done and post confirmation from our UAE warehouse, seller can Book shipment through Bombino software for last mile delivery within UAE and anywhere in the world
10. Once order is booked and label created by the Seller, FBB team will complete the pick and pack and invoice printing to ship the product. (Cut off time for same day processing and connections are 1200 hours IST).
11. In case of items lost / Damage:
 - In transit to DXB FBB WH 350 UAE Dirham or Invoice value whichever ever is lower
 - In transit from FBB WH DXB to the Buyer, 35 UAE Dirham or Invoice value whichever is lower side
14. Insurance charges if availed will be charged 1.75 % of declared Invoice value.
15. For any RTO from DXB to Mumbai, charges will be 18.35 UAE Dirham per KG duties and taxes charged at Destination will be additional on actual.
16. If the shipment is return by delivery agents due to any reason (Bad address, Close on arrival, Damage in transit etc.) Delivery attempt Charges will be applicable. Which will be same as last mile shipping charges.

17. Seller can also send shipments on commercial mode through Air or Sea Freight or CSB V mode through courier terminal on door delivery to our warehouse. We will charge Import Permit charge as follows:- *IOR fees at destination will be 250 UAE Dirham if value of goods is less than 900 UAE Dirham

*IOR fees at destination will be 450 UAE Dirham if value of goods is above 900 UAE Dirham.

Final Value as accessed by Customs

Note - Pharmaceutical /medicines/medical equipment / Electronics can travel only on cargo mode. All details of the transactions Shipments, Stock and Inventory can be viewed by the seller on our Automation tool.

Other Terms and Condition:-

1. Actual or volumetric weight, which ever will be higher will be taken for the billing.
2. In case of Returns, product will be returned to the WH. If the product are in good condition can be reshipped again as fresh order (Charges applicable for repacking and last mile)
3. Every order that's dispatched from the inventory (warehouse) processing fees of 5.5 Dirham will be charged which includes picking, Packing and labeling.
4. Packing material cost will be billed at actuals to the seller (seller can provide their branded or Co-branded packing material for usage at no extra cost)
5. If any SKU needs to be returned to Origin country, removal fee from the stock will be charged @ 1 Dirham per Unit as removal charge
6. Post 30 days of free storage, charges will be applicable as per below:-

No of Units	Charge per Month
0 – 500 unit	1.5 Dirham each SKU unit
501 – 1000	1 Dirham each SKU unit
1001 and above SKU's	0.50 Dirham each SKU unit

Other Commercials

Logistics Charges for Pickup from Major Cities in India to Bombino Warehouse in Dubai (inclusive of GST)

Weight Slab	Shipping Cost in INR per Kilo
1 kg to 10 kg	INR 335 per kg
11 kg to 25 kg	INR 335 per Kg
26 kg and above	INR 320 per Kg

GST will be applicable

Last mile delivery from Bombino DXB warehouse to buyer

UAE DOMESTIC - DELIVERY RATES in USD			
	WEIGHT	XPS	XPS
Flat Rate per consignment	KILOS	Within City Limits - UAE	ODA Delivery
	0 - 5 kg	12 Dirham	50 Dirham
	5.1 to 10 kg	15 Dirham	50 Dirham
	additional per Kgs above 10 kg	2 Dirham	5.5 Dirham

** GST Applicable if Payment is done in India

For COD Shipments

COD handling charges 5.5 Dirham per delivery

Bank remittance & Handling - Bank admin Charges on Actuals, COD Handling and Remittance Service charge 2% of the COD Invoice amount

*All rates are subject to change with prior notice due to currency fluctuation. **

Rates for GCC and ROW is given below with the Zone Chart.

International EXPRESS

Weight (Kgs)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
0.50	45.00	62.00	85.00	85.00	95.00
1.00	55.00	74.00	99.00	99.00	110.00
1.50	65.00	86.00	113.00	113.00	125.00
2.00	75.00	98.00	127.00	127.00	140.00
2.50	85.00	110.00	141.00	141.00	155.00
3.00	95.00	122.00	155.00	155.00	170.00
3.50	105.00	134.00	169.00	169.00	185.00
4.00	115.00	146.00	183.00	183.00	200.00
4.50	125.00	158.00	197.00	197.00	215.00
5.00	135.00	170.00	211.00	211.00	230.00
5.50	143.00	181.00	225.00	225.00	245.00
6.00	151.00	192.00	239.00	239.00	260.00
6.50	159.00	203.00	253.00	253.00	275.00
7.00	167.00	214.00	267.00	267.00	290.00
7.50	175.00	225.00	281.00	281.00	305.00
8.00	183.00	236.00	295.00	295.00	320.00
8.50	191.00	247.00	309.00	309.00	335.00
9.00	199.00	258.00	323.00	323.00	350.00
9.50	207.00	269.00	337.00	337.00	365.00
10.00	215.00	280.00	351.00	351.00	380.00
10.50	223.00	290.00	362.00	363.00	395.00
11.00	231.00	300.00	373.00	375.00	410.00

11.50	239.00	310.00	384.00	387.00	425.00
12.00	247.00	320.00	395.00	399.00	440.00
12.50	255.00	330.00	406.00	411.00	455.00
13.00	263.00	340.00	417.00	423.00	470.00
13.50	271.00	350.00	428.00	435.00	485.00
14.00	279.00	360.00	439.00	447.00	500.00
14.50	287.00	370.00	450.00	459.00	515.00
15.00	295.00	380.00	461.00	471.00	530.00
15.50	303.00	390.00	472.00	483.00	545.00
16.00	311.00	400.00	483.00	495.00	560.00
16.50	319.00	410.00	494.00	507.00	575.00
17.00	327.00	420.00	505.00	519.00	590.00
17.50	335.00	430.00	516.00	531.00	605.00
18.00	343.00	440.00	527.00	543.00	620.00
18.50	351.00	450.00	538.00	555.00	635.00
19.00	359.00	460.00	549.00	567.00	650.00
19.50	367.00	470.00	560.00	579.00	665.00
20.00	375.00	480.00	570.00	591.00	680.00
20.50	383.00	490.00	580.00	603.00	695.00
21.00	391.00	500.00	590.00	615.00	710.00
21.50	399.00	510.00	600.00	627.00	725.00
22.00	407.00	520.00	610.00	639.00	740.00
22.50	415.00	530.00	620.00	651.00	755.00
23.00	423.00	540.00	630.00	663.00	770.00
23.50	431.00	550.00	640.00	675.00	785.00
24.00	439.00	560.00	650.00	687.00	800.00
24.50	447.00	570.00	660.00	699.00	815.00
25.00	455.00	580.00	670.00	711.00	830.00
25.50	463.00	590.00	680.00	723.00	845.00
26.00	471.00	600.00	690.00	735.00	860.00
26.50	479.00	610.00	700.00	747.00	875.00
27.00	487.00	620.00	710.00	759.00	890.00
27.50	495.00	630.00	720.00	771.00	905.00
28.00	503.00	640.00	730.00	783.00	920.00
28.50	511.00	650.00	740.00	795.00	935.00
29.00	519.00	660.00	750.00	807.00	950.00
29.50	527.00	670.00	760.00	819.00	965.00
30.00	535.00	680.00	770.00	831.00	980.00
Addl per 0.500 Kgs	8.00	10.00	10.00	12.00	15.00

1. Please Note:
2. Individual shipment weight limits apply. See attached.
3. All rates exclude customs duties, taxes, freezone charges and consignee fees.
4. All Values in AED.
5. 4. Rates do not include VAT

Country	Zone	Weight Limit Per Shipment	Country	Zone	Weight Limit Per Shipment
Afghanistan	4	30	Niger	3	30
Albania	3	30	Nigeria	3	30
Algeria	2	30	Norway	3	30
Angola**	5	20	Oman	1	30
Anguilla**	5	20	Pakistan	1	30
Antigua & Barbuda**	5	30	Palestine	NS	NS
Argentina	5	20	Panama	5	30
Armenia	NS	NS	Papua New Guinea**	5	30
Aruba**	5	20	Paraguay**	5	30
Australia	5	20	Peru	5	30
Austria	3	30	Philippines	1	30
Azerbaijan	3	50	Poland	3	20
Bahamas**	5	30	Portugal	3	30
Bahrain	1	30	Qatar	NS	30
Bangladesh	2	30	Romania	3	31.5
Barbados	5	31.5	Russian Federation	5	30
Belarus	3	30	Rwanda	3	30
Belgium	3	30	Saint Lucia**	5	30
Belize**	5	30	Saint Christopher and Nevis**	5	30
Benin**	5	30	Samoa**	5	30
Bermuda	5	20	Saudi Arabia	1	30
Bhutan**	5	30	Senegal	3	30
Bosnia Herzegovina	3	30	Serbia	3	30
Botswana	3	30	Seychelles	3	30
Brazil	4	30	Sierra Leone	3	30
Brunei	4	30	Singapore	3	30
Bulgaria	3	30	Slovakia**	5	30
Burkina Faso**	5	31.5	Slovenia	3	30
Burundi	3	30	Solomon Islands**	5	30
Cambodia	4	30	South Africa	3	30
Cameroon**	5	30	South Korea	4	30
Canada	4	30	Spain	3	20
Cape Verde**	5	30	Sri Lanka	2	30
Cayman Islands**	5	10	Sint Maarten	NS	NS
Central African Rep.**	5	30	St.Vincent & Grenadine**	5	30
Chad	NS	NS	Sudan	1	30
Chile**	5	30	Sweden	3	30
China	4	30	Switzerland	3	30
Colombia	5	50	Syria	NS	NS
Comoros Islands**	5	30	Taiwan	4	20
Congo	3	30	Tanzania	2	30
Costa Rica**	5	30	Thailand	4	30
Croatia	3	30	Togo**	5	30
Cuba**	5	10	Tonga**	5	30
Cyprus	3	30	Trinidad & Tobago**	5	20
Czech Republic	3	30	Tunisia	2	30

Denmark	3	30	Turkey	3	30
Djibouti	2	30	Turkmenistan	3	30
Dominica**	5	20	Uganda	3	30
Dominican Republic**	5	30	Ukraine	3	20
Ecuador**	5	30	United States Of America	4	30
Egypt	1	30	Uruguay**	5	30
El Salvador**	5	30	Uzbekistan	3	30
Equatorial Guinea**	5	20	Vanuatu**	5	20
Eritrea	NS	NS	Venezuela	5	30
Estonia	3	30	Vietnam**	5	31.5
Ethiopia	3	30	Yemen	NS	NS
Fiji**	5	30	Zambia	4	30
Finland	3	30	Zimbabwe**	5	30
France	3	30	Laos**	5	30
Gabon**	5	30	Latvia	3	30
Gambia**	5	10	Lebanon	1	30
Georgia**	5	30	Lesotho**	5	30
Germany	3	30	Liberia**	5	30
Ghana	3	30	Libya	NS	NS
Gibraltar**	5	20	Lithuania	3	30
Great Britain	3	30	Luxembourg	3	30
Greece	3	30	Macau	4	31.5
Greenland (Denmark)**	5	30	Macedonia	3	30
Grenada**	5	30	Madagascar**	5	30
Guinea**	5	30	Malawi	3	20
Guyana**	5	20	Malaysia	3	30
Hong Kong	3	30	Maldives	2	30
Hungary	3	30	Mali	3	30
Iceland**	5	30	Malta**	5	30
India	3	35	Mauritania	2	30
Indonesia	4	30	Mauritius	3	30
Iran	2	30	Mexico	4	31.5
Iraq	NS	NS	Moldova	3	30
Ireland	3	30	Mongolia**	5	20
Italy	3	30	Montenegro**	5	30
Ivory Coast	3	30	Morocco	2	30
Jamaica**	5	30	Mozambique**	5	30
Japan	4	30	Myanmar**	5	20
Jordan	1	30	Namibia**	5	30
Kazakhstan	3	30	Nepal	NS	NS
Kenya	2	31.5	Netherlands	3	30
Kiribati**	5	30	New Zealand	5	30
Kuwait	1	30	Nicaragua**	5	30
Kyrgyzstan**	5	30			

Seller

FBB Authorized Person

Date

Place