

# BOMBINO EXPRESS FULFILLMENT BY BOMBINO (FBB)

Bombino Express is a Courier Company involved in importing and exporting documents and parcels to and from between India, USA, UK, Middle East and the rest of the world. With its corporate office in the heart of New York City, it also serves the needs of Domestic, International and Intercity destinations from US and abroad.

Currently under the Power ship Global Program, Bombino Express offer Postal, Ground and Express services to US, UK and rest of the world.

With the need for the seller for a fulfillment option in the US for greater visibility of his listings and reduced delivery timeline with low cost. Bombino Express has introduced the Fulfillment services in the US. (FBB – Fulfillment By Bombino)

#### **Warehouse Address:**

FBB (Bombino Worldwide Inc) 177-15, 149<sup>th</sup> Road Jamaica NY-11434

Working Hours: 9:30am to 2:30pm (EST)

#### Procedure for Fulfillment from USA warehouse.

- 1. Customer will advise Bombino Express the following:
  - Registration & KYC completion with Bombino Express under eBay Global Shipping (EGS).
  - Sharing SOP & Item details with Bombino team & EGS team.
     Item Details consist of SKU Code / Name of Product & Details
     Quantity in Box / Total Quantity of SKU (Keeping in Mind that The customer may even ship 4 boxes of 25pcs to get 100pcs
     Total)
  - Shippers Name
  - Value of the Box. (For Ref purpose)
  - Label will be generated with PID (Package ID) and AWB No.
- 2. Bombino Team to create a login ID in software & share with the seller.
- 3. Bombino Team will train sellers to create Shipping Labels on our software.
- **4.** Packaging of Each SKU will be in a separate box which then can be put in a bigger box (depending on the product weight and Dimensions)
- **5.** In case there is a bigger quantity of 1 SKU which are in multiple boxes, each of the boxes will have a separate Package ID.
- **6.** Seller will paste the labels on the boxes and Ship the SKU's to Bombino Mumbai Office, Pickup would be done for sellers from all major cities.
- 7. Once item reaches Bombino Mumbai Hub, Bombino will share the Shipping charges and amount to be deposited to the seller
- **8.** Post completion of Payment and Sharing Shipping Invoice, Items would be shipped to US Warehouse.
- **9.** Once the parcel is shipped from Mumbai to USA, tracking number would be provided to the seller after 1 day.
- **10.** Post stock confirmation from Bombino USA Office, seller can Bookshipment through our software for last mile shipping.
- 11. Once order is booked and label created by the Seller, Bombino will pick and ship the product. (Cut off time for same day processing and connections is 4pm IST).
- **12.** During the Pilot run the Invoice will be directly charged to the seller.
- **13.** In case of item lost:
  - In transit from India to US WH \$100 or Invoice value whichever ever is on the lower side
  - In transit from WH to the Buyer \$10 or Invoice value whichever is on the lower side for Postal network
  - In transit from WH to the Buyer \$100 or Invoice value whichever is on the lower side for Ground / Express services.

- **14.** Insurance charges 1.75 % of value declared. (Insurance covers the loss or damage only when the SKU is in the FBB Warehouse.)
- **15.** Last mile insurance is available for FedEx Ground and Express services. Charges will be @ 2 % of the declared value. (Liability up to 70% of the value and shipper needs to provide all documents to FedEx for the claim. If claim is refused due to any discrepancy in documentation, FBB will not be Responsible for the same.
- **16.** In case of item damaged in transit: for non-Insured shipments claim will be same as that mentioned in point 13 above. (Terms And Conditions apply)
- **17.** For any RTO from USA to India, charges will be \$10 per KG duties and taxes will be on actuals.
- **18.** If the shipment is return by USPS/FedEx due to any reason (Bad address, Close on arrival, Damage in transit etc.) Return & Re-shipping Charges will be applicable.
- **19.** Seller can send shipments on commercial mode on CSB V mode through courier terminal.
- \*IOR fees at destination will be \$ 50.00 if value of goods is less than \$ 800
- \*IOR fees at destination will be \$ 100.00 if value of goods is above \$ 800
- \*Origin commercial clearance charges will be Rs.900 on CSB V Courier mode or Rs.2000 if sending through cargo mode (Pharmacy/medicines/medical equipment- Only on cargo mode)

<u>Note</u>: For USPS there are no return charges but the shipments are returned or destroyed if it has Bad Address, damaged or close at the time of delivery. For FedEx return charges will be applicable which will be same as shipping charges, if the shipment is returned due to Bad Address, damaged or Close on Delivery. In FedEx we have option to correct address for which address correction charges is \$20.

# All details of the transactions Shipments, Stock and Inventory can be viewed by the seller on the Automation tool.

- 1. Rate List provided is on the basis of volumetric weight / Actual Weight whichever is on the higher side.
- 3. In case of Returns, product will be returned to the WH. If the product are in good condition can be reshipped again. (Charges applicable)
- 4. First 3 months storage will be FREE.
- 5. Every order that's dispatched from the inventory (warehouse) processing fees will be \$0.75 per SKU Unit.
- 6. If any SKU needs to be returned to shipper (India) removal fee from the stock will be charged @ 0.10 Per SKU Unit.

7. After 3 months of free storage, charges will be applicable as per below details. (You can Chose any of the below 3 options as per your requirements.)

#### I. SKU Wise Storage Charges

S. No	Monthly Min Units	Charges on Monthly Basis
1.	0 - 500	\$0.40 Each
2.	501 - 750	\$0.35 Each
3.	751 - 1000	\$0.25 Each
4.	1001 and above	\$0.20 Each

#### **II.** Bin Wise storage Charges:

27 Gallon Bin – Dims 30.8' x 20.3' x 14.5' – \$ 30/per month. 17 Gallon Bin – Dims 27.0' x 18.0' x 12.5' – \$ 20/per month.

#### **III.** Rack Wise storage Charges:

12 Feet x 12 Feet - \$ 150 per Month.

## **Delivery Timelines**

- 1. Transit time for inventory to reach our USA warehouse and getting in Scanned are 4-5 working days after the payment is received and inventory is dispatched from Bombino Mumbai office.
- 2. Once the inventory is in scanned it will be live the seller can start shipping orders for last mile delivery
- 3. Last mile delivery timelines are as follows
  - A. USPS First Class.

**Delivery within 3 - 7 working days** (All over USA)

- B. FedEx Smart Post
  - USA 1 Delivery within 5-6 working days
  - USA 2 Delivery within 7 8 working days
- C. FedEx Home Delivery
  - USA 1 Delivery within 3 working days
  - **USA 2 Delivery within 5 6 working days**
- D. FedEx Ground
  - **USA 1 Delivery within 3 working days**
  - **USA 2 Delivery within 5 6 working days**
- E. FedEx Standard overnight

Next Working Day delivery all over USA.

4. In case the seller wants to get the inventory back to India, it will take 5 - 6 working days to pack and dispatch the inventory after the request is receive.

Last mile delivery from our FBB-Warehouse to buyer.

#### Services:-

## **Under 1LB (450 Grams)**

• USPS FIRST CLASS PACKAGE [Postal]

## Over 1LB (450 Grams)

- FEDEX SMARTPOST [Postal]
- FEDEX HOME DELIVERY [Only Residential Address]
- FEDEX GROUND [Only Commercial Address]
- FEDEX STANDARD OVERNIGHT.

The rates and policies of each service are as mentioned below.

# 1. <u>USPS FIRST CLASS PACKAGE</u>

Weight (OZ)	Weight (grams)	Rates In INR
1	28	277
2	56	277
3	85	277
4	113	277
5	141	324
6	170	324
7	198	324
8	226	324
9	255	385
10	283	385
11	311	385
12	340	385
13	368	488
14	396	488
15	425	488
15.99	452	490

## 2. FEDEX SMARTPOST

Weight in LB.	Weight in KG	USA 1 Rates In INR	USA 2 Rates In INR
1	0.45	577	642
2	0.91	655	736
3	1.36	689	810
4	1.82	724	868
5	2.27	749	916
6	2.73	774	934
7	3.18	786	978
8	3.64	806	1011
9	4.09	817	1064
10	4.55	1084	1497
11	5.0	1412.69	2060.31
12	5.5	1426.5	2157.02
13	5.9	1457.59	2297.77
14	6.4	1459.32	2452.34
15	6.8	1493.86	2602.59
16	7.3	1551.71	2760.61
17	7.7	1584.52	2838.32
18	8.2	1585.39	3004.98
19	8.6	1664.83	3108.6
20	9.1	1689.87	3282.16
21	9.5	1763.27	3383.19
22	10.0	1827.17	3532.58
23	10.5	1885.88	3670.74
24	10.9	1946.33	3882.3
25	11.4	1969.64	3957.42
26	11.8	2052.54	4119.76
27	12.3	2074.13	4188.84
28	12.7	2189.84	4391.76
29	13.2	2252.87	4466.89
30	13.6	2339.22	4651.67

## 3. FEDEX HOMEDELIVERY

Weight in LB.	Weight in KG	USA 1 Rates In INR	USA 2 Rates In INR
1	0.45	1036.74	1036.74
2	0.91	1036.74	1036.74
3	1.36	1036.74	1100.38
4	1.82	1047.1	1160.32
5	2.27	1089.28	1219.52
6	2.73	1050.8	1166.24
7	3.18	1075.22	1209.16
8	3.64	1090.76	1241.72
9	4.09	1097.42	1293.52
10	4.55	1121.1	1361.6
11	5.0	1071.52	1360.12
12	5.5	1083.36	1410.44
13	5.9	1107.04	1485.92
14	6.4	1119.62	1567.32
15	6.8	1158.1	1647.24
16	7.3	1164.76	1688.68
17	7.7	1198.06	1729.38
18	8.2	1235.06	1814.48
19	8.6	1277.24	1868.5
20	9.1	1326.82	1958.78
21	9.5	1293.52	1951.38
22	10.0	1340.88	2025.38
23	10.5	1371.96	2094.94
24	10.9	1407.48	2200.02
25	11.4	1440.78	2237.76
26	11.8	1477.04	2318.42
27	12.3	1497.02	2353.2
28	12.7	1576.94	2453.84
29	13.2	1594.7	2491.58
30	13.6	1647.24	2584.82

## 4. FEDEX GROUND

Weight in LB.	Weight in KG	USA 1 Rates In INR	USA 2 Rates In INR
1.0	0.5	1075.0	1075.0
2.0	0.9	1075.0	1075.0
3.0	1.4	1075.0	1135.0
4.0	1.8	1075.0	1187.0
5.0	2.3	1075.0	1230.0
6.0	2.7	1075.0	1230.0
7.0	3.2	1075.0	1230.0
8.0	3.6	1075.0	1249.0
9.0	4.1	1076.0	1294.0
10.0	4.6	1083.0	1353.0
11.0	5.0	1216.4	1593.7
12.0	5.5	1216.4	1653.3
13.0	5.9	1219.0	1740.5
14.0	6.4	1219.8	1836.4
15.0	6.8	1240.5	1929.6
16.0	7.3	1249.2	1978.0
17.0	7.7	1269.0	2024.6
18.0	8.2	1269.0	2124.8
19.0	8.6	1317.4	2186.9
20.0	9.1	1332.9	2292.3
21.0	9.5	1340.7	2283.6
22.0	10.0	1377.8	2370.0
23.0	10.5	1411.5	2451.2
24.0	10.9	1446.9	2573.8
25.0	11.4	1460.7	2617.8
26.0	11.8	1509.1	2711.9
27.0	12.3	1521.2	2752.5
28.0	12.7	1589.4	2870.0
29.0	13.2	1625.7	2914.0
30.0	13.6	1674.9	3022.8

## 5. FEDEX STANDARDOVERNIGHT

Weight in LB.	Weight in KG	USA 1 Rates In INR	USA 2 Rates In INR
1.0	0.5	1810.0	2329.0
2.0	0.9	1990.0	2552.0
3.0	1.4	2165.0	2752.0
4.0	1.8	2310.0	2975.0
5.0	2.3	2433.0	3007.0
6.0	2.7	2660.0	3332.0
7.0	3.2	2820.0	3533.0
8.0	3.6	2955.0	3728.0
9.0	4.1	3122.0	3944.0
10.0	4.6	3172.0	3987.0
11.0	5.0	4610.2	3452.3
12.0	5.5	4821.8	3900.4
13.0	5.9	5044.6	4001.5
14.0	6.4	5258.7	4012.7
15.0	6.8	5471.1	4238.9
16.0	7.3	5673.2	4260.5
17.0	7.7	5855.4	4269.1
18.0	8.2	5977.2	4276.9
19.0	8.6	6103.2	4321.8
20.0	9.1	6339.0	4540.3
21.0	9.5	6546.2	4621.5
22.0	10.0	6952.0	4854.6
23.0	10.5	7125.6	4877.9
24.0	10.9	7303.5	5150.8
25.0	11.4	7452.0	5251.8
26.0	11.8	7697.2	5583.4
27.0	12.3	7892.4	5618.8
28.0	12.7	8053.0	5913.3
29.0	13.2	8212.8	6014.3
30.0	13.6	8378.5	6125.7

# **ZIP CODE & ZONE LIST**

Dest ZIP	Zone										
000-004	NA	269	NA	427	USA 2	594	USA 2	732	USA 1	875	USA 2
005	USA 1	270-288	USA 1	428-429	USA 1	595	USA 2	733	USA 2	876	USA 1
010-013	USA 1	289	USA 2	430-459	USA 1	596-599	USA 2	734-738	USA 2	877	USA 2
014	USA 1	290-293	USA 1	460-466	USA 2	600-620	USA 2	739	USA 2	878-880	USA 2
015-016	USA 1	294	USA 2	467-468	USA 1	621	USA 1	740-741	USA 2	881-884	USA 2
017-042	USA 1	295-297	USA 1	469	USA 2	622-631	USA 2	742	USA 1	885	USA 2
043-044	USA 1	298-324	USA 2	470	USA 1	632	USA 1	743-764	USA 2	886-888	USA 1
045	USA 1	325	USA 2	471-472	USA 2	633-639	USA 2	765	USA 2	889-891	USA 2
046-049	USA 1	326-329	USA 2	473	USA 1	640-641	USA 2	766-767	USA 2	892	USA 1
050-051	USA 1	330-334	USA 2	474-479	USA 2	642-643	USA 1	768-769	USA 2	893-895	USA 2
052-053	USA 1	335-338	USA 2	480-496	USA 1	644-649	USA 2	770-778	USA 2	896	USA 1
054-059	USA 1	339-341	USA 2	497-504	USA 2	650-652	USA 2	779-797	USA 2	897-898	USA 2
060-127	USA 1	342	USA 2	505	USA 2	653	USA 2	798-799	USA 2	899	USA 1
128-136	USA 1	343	USA 1	506-507	USA 2	654-655	USA 2	800-814	USA 2	900-908	USA 2
137-139	USA 1	344	USA 2	508	USA 2	656-658	USA 2	815	USA 2	909	USA 1
140-147	USA 1	345	USA 1	509	USA 2	659	USA 1	816	USA 2	910-928	USA 2
148-149	USA 1	346-347	USA 2	510-516	USA 2	660-662	USA 2	817-819	USA 1	929	USA 1
150-153	USA 1	348	USA 1	517-519	USA 1	663	USA 1	820	USA 2	930-966	USA 2
154-163	USA 1	349	USA 2	520-528	USA 2	664-676	USA 2	821	USA 2	970-986	USA 2
164-165	USA 1	350-352	USA 2	529	USA 1	677	USA 2	822-830	USA 2	987	USA 1
166-169	USA 1	353	USA 1	530-532	USA 2	678	USA 2	831-838	USA 2	988-994	USA 2
170-199	USA 1	354-364	USA 2	533	USA 1	679	USA 2	839	USA 1		
200-209	USA 1	365-366	USA 2	534-535	USA 2	680-681	USA 2	840-847	USA 2		
210-212	USA 1	367-375	USA 2	536	USA 1	682	USA 1	848-849	USA 1		
213	USA 1	376-379	USA 1	537-551	USA 2	683-692	USA 2	850	USA 2		
214-218	USA 1	380-386	USA 2	552	USA 1	693	USA 2	851	USA 2		
219	USA 1	387	USA 2	553-559	USA 2	694-699	USA 1	852-853	USA 2		
220-238	USA 1	388-389	USA 2	560-567	USA 2	700-701	USA 2	854	USA 1		
239-243	USA 1	390-392	USA 2	568-569	USA 1	702	USA 1	855-857	USA 2		
244	USA 1	393	USA 2	570-576	USA 2	703-708	USA 2	858	USA 1		
245-253	USA 1	394-396	USA 2	577	USA 2	709	USA 1	859-860	USA 2		
254	USA 1	397-402	USA 2	578-579	USA 1	710-714	USA 2	861-862	USA 1		
255-264	USA 1	403-418	USA 1	580-585	USA 2	715	USA 1	863-865	USA 2		
265	USA 1	419	USA 1	586-588	USA 2	716-722	USA 2	866-869	USA 1		
266	USA 1	420-424	USA 2	589	USA 1	723-725	USA 2	870-872	USA 2		
267-268	USA 1	425-426	USA 1	590-593	USA 2	726-731	USA 2	873-874	USA 2		

#### **Additional Charges:-**

- Parcels are subject to a \$ 0.25 surcharge if they are irregularly shaped, such as rolls, tubes and triangles.
- If the Sellers are making the Payments in INR for Last mile Services, GST will be applicable.
- If the payment is made in USD, International Transaction fee of 4.5% will be applicable.

Payment: Once payment is received the shipment will be forwarded to USA for warehousing and Security deposit of Rs.5000 will be required against domestic connection USA to USA charges and we will be billing on weekly basis for the same.

\*All rates are subject to change with prior notice due to currency fluctuation.

## Freight from Mumbai to USA - FBB Warehouse ( During Pandemic )

Weight in KGs	Rates In INR.	Weight in KGs	Rates In INR.	Weight in KGs	Rates In INR.
0.5	1123	13	6525	Multiplier	Per KG Rates
1	1352	13.5	6784	31 - 50	468
1.5	1569	14	7043	51 - 70	468
2	1786	14.5	7303	71 - 100	468
2.5	2003	15	<b>7562</b>	101 - 300	468
3	2266	15.5	7821	301 - 500	502
3.5	2528	16	8081	501 - 9999	502
4	2791	16.5	8340		
4.5	3053	17	8599		
5	3316	17.5	8858		
5.5	3481	18	9118		
6	3646	18.5	9377		
6.5	3812	19	9636		
7	3977	19.5	9896		
7.5	4142	20	10155		
8	4308	21	10541		
8.5	4473	22	10926		
9	4638	23	11312		
9.5	4804	24	11698		
10	4969	25	12084		
10.5	5228	26	12469		
11	5488	27	12855		
11.5	5747	28	13241		
12	6006	29	13626		
12.5	6265	30	14012		

- \*Covid-19 charges for USA INR. 16 + Fuel + GST additional
- \*Fuel Surcharges 14% will be additional. (Subject to change)
- \*GST 18% applicable.
- For last Mile delivery using any FedEx Service, there will be additional Covid-19 charges of \$0.40 per shipment applicable.

Important: Above mentioned First Mile and Covid-19 charges are temporary and will be revised as so	on
as self-service is resumed from India to USA	

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Seller ID	Signature	Company Stamp
Jellel ID	Jigilatule	Company Stamp